

PHYSICAL PERFORMANCE REPORT FY2016

Department : DEPARTMENT OF TOURISM
 Agency : Office of the Secretary
 Operating Unit :
 Organization Code (UACS): 210010000000

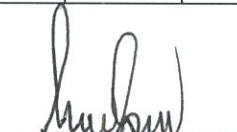
Particulars	2016 Physical Targets					2016 Actual Accomplishments					Variance	Remarks
	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
MFO 1 - TECHNICAL ADVISORY SERVICES												
PI Set 1 - Technical Assistance												
PI 1: No. of technical assistance provided to stakeholders	5,847	968	1,390	1,781	1,094	6,097	1,480	1,605	1,420	1,592	104%	Overperformance is attributed to higher request for technical assistance and trainings from various tourism stakeholders such as LGUs, private entities
PI 2: No. of persons trained in the tourism industry and LGUs	20,554	3,884	5,193	5,204	4,223	29,498	5,756	8,653	7,066	8,023	144%	
PI 3: No. of training days delivered	1,330	337	365	321	369	1,451	347	375	413	316	109%	
PI 4: % of entities assisted who rated the technical service as satisfactory or better	92%	92%	92%	92%	92%	98%	98%	98%	98%	98%		
PI 5: % of requests for assistance responded to within one week	92%	92%	92%	92%	92%	98%	97%	98%	97%	99%		
MFO 2 - TOURISM REGULATORY SERVICES												
PI Set 1 - Accreditation												
PI 1: No. of accreditation applications acted upon	5,425	674	902	1,046	1,039	7,009	1,325	2,076	1,995	1,613	129%	Overperformance is due to the active advocacy campaigns of various operating units on the benefits of accreditation
PI 2: % of accredited enterprise with detected violations of accreditation	5%	5%	5%	5%	5%	1.31%	5%	0.06%	0.013%	0.18%		
PI 3: % of applications for accreditation acted upon within 15 days	92%	92%	92%	92%	92%	96%	94%	97%	97%	96%		
PI Set 2 - Monitoring												
PI 1: No. of accredited tourism enterprises monitored or surveyed with reports issued	249	80	56	60	53	977	595	275	16	91	392%	Overperformance is due to continuous monitoring of previously audited properties under the pilot implementation of the New National Accommodation Standards / Star Rating System

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PI 2: % of submitted reports that resulted in the issuance of notice of violations and penalties imposed	5%	5%	5%	5%	5%	0%	0%	0%	0%	0%		
PI 3: % of accredited tourism enterprises inspected twice over the past two years	80%	80%	80%	80%	80%		NA	NA	NA	NA		Standards and Enforcement Division is only a newly created office which started in January 2015
PI Set 3 - Enforcement												
PI 1: No. of enforcement actions undertaken	107	26	19	20	18	21	5	0	8	8	20%	Depends on the the complaints received by the Central Office
PI 2: No. of accredited tourism enterprise operators with two or more recorded violations over the last two years as a % of the total number of accredited operators with recorded violations over the last two years	59	9	6	6	6		NA	NA	NA	NA		Standards and Enforcement Division is only a newly created office which started in January 2015
PI 3: % of submitted reports that resulted in the issuance of notice of violations or cancellations of accreditation	5%	5%	5%	5%	5%	0%	0%	0%	0%	0%		No accreditation/ revocation issued
PI 4: % of notification issued within 72 hours from the receipt of monitoring	90%	90%	90%	90%	90%	98%	100%	100%	100%	90%		

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